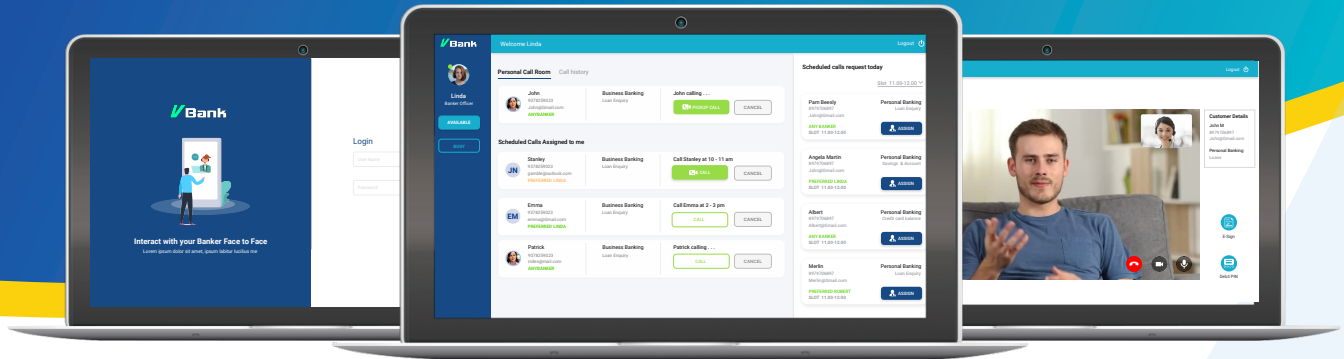


TRUE BRANCH BANKING – VIRTUALLY

Remote Branch Banking with Real Customer Experience



“WELCOME TO TRUE VIRTUAL BANKING”

VBank offers full service branch banking – virtually. You’ve spent a lot of time getting to know your customers in the branch. Don’t lose that relationship to online competitors and social distancing. Your branches can work with customers directly, without them having to come to the branch. VBank makes it possible for you to validate their identity and even sign documents virtually. Set up virtual meeting schedules and route incoming calls to the right person without frustrating menus.



HERE’S WHAT BANKS ARE SAYING ABOUT US

MobiliFI & Rheal

“Outstanding team to work with, and has been instrumental in the delivery of our Digital platforms. Your team goes above and beyond to come up with innovative solutions”.

WHY CHOOSE US

BPMLinks has its roots in the banking industry. We have built MobiliFI and Rheal. We know that successful banks will overcome the limits of social distancing and find ways to deliver full branch-based banking services to their customers. That’s why we built VBank. We used our experience to build a solution that keeps banks and their customers growing – even when they can’t get together.

BENEFITS AND OUTCOMES



Choose Branch

Customers can choose a branch and initiate a video session with a banker to meet their banking needs without visiting the branch.



Choose Banker

Customers can get immediate support from anyone in the branch or a specific banker without having to schedule a call and check the banker’s availability.



Call Back

Customers have the option to schedule a call back on a specific time window based on their convenience.



E-sign Capture

Customers don’t have to come into the branch to sign documents with our e-sign capture that validates their identity – and our recorded logging capability will still meet all regulatory audit requirements.



Debit PIN Change

Never ask a customer to wait at a branch to do a 2 minute PIN change. Do it online with our verified identity PIN change feature.



Check Network

Worried that poor bandwidth will disrupt your banking session? The Check Network feature makes sure that there’s enough bandwidth before the call even starts.



Document Upload

Why make customers bring valuable documents to the branch when they have everything they need to upload the document from where they are.